



# Amy

University Student | 26 years old

## Desires

- Wants to be open-minded
- Wants to eventually move back to China
- Wants to feel that she belongs

## Goals

- Become outgoing
- Able to speak her mind and make multitudes of decisions

## Characteristics

- Born in China
- Lived in China for 20 years
- Considers China "home"
- Visits home at least once a year
- Parents do not speak English and still live in China
- Not part of any clubs or groups

## Pains

- Hard to adjust the the American education system
- Conscious of the large cultural difference between the US and China
- Feels that people of different nationalities form cliques and don't branch out of their social groups

## Scenario

Amy walks into the HUB for lunch. After grabbing some food, she texts her group chat to find where her friends are. She joins them at the table they were waiting at, and is very happy to see her friends after a long week of classes. Amy then looks around the different tables and realizes how racially segregated every group is, including her own. She feels that she wants to branch out and meet new people, but it's hard for her to get out of her comfort zone, and it seems that others are content in their own groups. She decides that she'll try to sit next to someone new in her physics class this afternoon. Amy turns back to her friends and continues talking with them about classes and assignments.

"I enjoy the spirit of freedom in America and would like to have an opportunity to share each other's cultures."

## Technology

- Enjoys the access she has to education and communication through the internet
- Uses an English keyboard to text in Chinese
- Tech savvy and owns a iPhone and MacBook



# Victor

University Student | 26 years old

## Characteristics

- Born in Ghana
- Moved to the US at 8 years old for more opportunities
- Considers the US home, has never gone back to Ghana
- Part of a church community and on-campus black organizations

"When I was younger, I didn't have access to technology so I couldn't keep in touch with all my friends in Ghana. Here in the US I would like to be part of more communities that provide balance between work, school, and faith."

## Pains

- American separation of church and state makes it difficult to balance faith and school
- Difficult to be a Christian in Seattle
- Difficult to be black in America

## Technology

- Lost connection with friends in Ghana due to lack of technology
- Fairly technologically savvy
- Likes the ability to keep in touch with people
- Enjoys the ease of transportation

## Desires

- Wants to stay in the U.S.
- Wants to be a stable provider and resource for family in U.S. and in Ghana
- Wants to work for the U.S. government

## Goals

- Be a foreign service officer
- Graduate with a double major and summa cum laude

## Scenario

Victor wakes up feeling overwhelmed from what he saw on the news last night. After witnessing another Black boy shooting, he drags himself out of bed and onto campus. He notices how groups are very cliquey and culturally divided in all his classes, making him feel very lonely and uncared for. He's frustrated with America's current political climate, so he heads over to the weekly Black Student Union meeting to discuss, but seems to feel even more heated and riled up. He desires a cross-cultural community where he can express his frustrations on the current racial situation while hearing and understanding different community struggles, as well.